

## CODE OF ETHICS

MINNESOTA PEST MANAGEMENT ASSOCIATION, INC.

*AS A MEMBER OF THIS ASSOCIATION  
WE BELIEVE IT TO BE OUR COMPANY'S RESPONSIBILITY:*

To uphold the standards of this Association.

To hold our industry in high esteem and strive to enhance its prestige.

To maintain high company standards of moral responsibility, character, and business integrity. To practice fairness, frankness, and honesty in all advertising and in all transactions with the general public.

To keep the needs of our clients always uppermost. To charge reasonable fees, which are commensurate with the nature of the services performed, and the responsibility assumed in the prevention, management, or elimination of pests.

To render pest management services safely and efficiently in keeping with good practices.

To keep ourselves informed with respect to laws and regulations pertaining to our industry, and to observe them in both letter and spirit.

To perfect our skills and business practices. To cooperate with others in the interchange of knowledge and ideas for mutual benefit.

To respect the reputation and practice of other pest management operations but to expose to the Association, without hesitation, illegal or unethical conduct of other firms.